



PAS24 / Document Q Important Update.

Recently we have been asked by customers to clarify the situation with regards to whether a TS008 letterbox cowl is required when supplying a PAS 24 or Secured by design door.

Although there is some disparity between the various requirements of SBD, Document Q and PAS 24 the overriding factor is that both SBD and Document Q both state that to achieve their accreditations you must first be adhering to PAS 24 and all its stipulations. (see statement below)

All new Secured-by-Design applications on or after 1st October 2018 will be required to have door sets that's are fully certified to PAS 24:2016 (Enhanced security performance requirements for door sets and windows in the UK). The updated PAS 24:2016 standard references the Door and Hardware Federation (DHF) TS008: 2015 security standard. This means that to meet the latest requirement the door will require a TS008 accredited letterplate to comply.

Therefore, to prevent future compliance issues for our customers we have taken the decision to change our door portal to include TS008 compliant letterbox cowls to be supplied when someone selects a Secured by Design door with a letterbox.

Please familiarise yourself with the changes to the portal so you do not make a mistake when ordering your doors, should you require clarification regarding this matter please don't hesitate to contact me or a member of the sales team.

I have attached the relevant documentation to assist you when explaining this to your customers.